

# How do I set up my Facebook Portal?

An easy to follow video is available at:

<https://portal.facebook.com/help/2161647907441438/>

## Assemble your Portal:

1. Place your Portal on a stable flat surface, like a tabletop or counter.
  - Do not place your Portal near sinks, showers, pools or other areas where it might get wet.
  - Do not place your Portal near sources of heat, such as stoves, ovens, or radiators.
  - Do not place Portal where it may be tipped over easily.
2. Plug your Portal in with the included power cord.
  - Plug the included power cord into Portal first, then into an appropriate outlet.
    - Make sure the included power cord is fully plugged into your Portal before plugging it into an appropriate outlet.
  - Your Portal works when connected to a rated AC power source with 100V to 240V AC at 50Hz to 60Hz. Please review our [health and safety guidelines](#) for more information.
  - Arrange any cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk near the Portal.

## Select your language and connect to Wi-Fi:

Once your Portal is plugged in, follow the on-screen instructions to begin setup.

1. Select your language, then tap **Next**.

2. Connect to Wi-Fi.
  1. Select your Wi-Fi network.
  2. Enter your Wi-Fi password and tap **Join**.
  3. Tap **Next**.
  4. Tap **Continue**. Your Portal may need to download the latest software in order to complete setup. Once the download is complete, you may be asked to restart your Portal.

If you have trouble connecting to the Wi-Fi, [learn how to check your signal](#).

## Give your Portal a name and log in with Facebook or WhatsApp:

Follow the on-screen instructions to continue setup.

1. Give your Portal a name. Tap an option from the menu or tap to create a **Custom Name**, then tap **Next**.
2. Log in with Facebook or WhatsApp:
  1. Tap the box next to Facebook or WhatsApp, then tap **Next**.
  2. Follow the on-screen instructions.

Once you have finished connecting an account, follow the remaining on-screen instructions to complete setup. You can do things like [connect your Portal to music accounts, set up Amazon Alexa](#), display your photos and learn more about using Portal.

“Hey Portal” and other functionality is affected by language selection. Learn more about [“Hey Portal” availability](#). Some features, including Facebook Watch, Facebook Gaming, Facebook Live and display settings aren't available when you set up your Portal with WhatsApp only or when a WhatsApp-only login exists on a shared device. See [portal.facebook.com/usage](https://portal.facebook.com/usage) for more information.