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## Donor Privacy Policy (last update 03/2026)

### Our commitment to privacy

Paralyzed Veterans of America (“PVA”) deeply respects the privacy of its website visitors and donors. You are not required to register or to provide any personal information in order to access information on our site. However, you may be required to share some personal information in order to donate.

PVA may collect and store the information **you choose to provide us**, such as your name, address, phone number; email address and more, to send you information about Paralyzed Veterans of America and other parties from time to time.

1. If you do not wish for your information to be shared with other parties outside of PVA, please email us at [info@PVA.org](mailto:info@PVA.org) & [info@wisconsinpva.org](mailto:info@wisconsinpva.org) and provide us with your specific request along with your first and last name; or
2. If you would like to opt-out of PVA electronic communications, please click “unsubscribe” at the bottom of the e-mail you received from PVA, email us at [info@PVA.org](mailto:info@PVA.org) & [info@wisconsinpva.org](mailto:info@wisconsinpva.org) with your request along with your first and last name; or
3. If you would like to opt-out of all communications from PVA, please email us at [info@PVA.org](mailto:info@PVA.org) & [info@wisconsinpva.org](mailto:info@wisconsinpva.org) or call our donor services hotline at 1-800-555-9140 or the WI Chapter office at 414-328-8910

### The information we collect

PVA collects the e-mail addresses and names of those who communicate with us via e-mail, as well as information volunteered by our donors and website visitors, such as survey information, shipping addresses for merchandise, and/or event registrations. PVA further collects essential information from donors, such as name, payment information, and contact information so that we can process donations. We store all website visitor and donor information collected securely following industry standards.

Please note that when you click on an external url or image and visit one of our partner websites, even though you may have started your visit at [www.PVA.org](http://www.PVA.org), you are interacting directly with a separate organization, and not PVA. This means that information you choose to share with that organization will fall under that organization’s privacy policies, which we encourage you to review.

### The information we use - donors

We use donor contact information to send donors informational and promotional materials. Donors who supply us with their postal address may receive mailings from us with information on products and services or upcoming events. If you do not wish to receive such mailings from Paralyzed Veterans of America in the future, please contact us at [info@PVA.org](mailto:info@PVA.org) & [info@wisconsinpva.org](mailto:info@wisconsinpva.org) and provide us with your exact name

and address. We will ensure your name is promptly removed from our mailing list.

Donors who supply us with their telephone numbers will only receive telephone contact from us with information regarding donations that they have placed online.

The information we collect from donors is securely stored and used. From time to time, we may use donor information for new, unanticipated uses not previously disclosed in our privacy notice. We will post any policy changes to our website. We will only use data collected from the time of the policy change forward. We urge you to check this privacy policy periodically if you are concerned about how your information is used. If you do not wish to have your information used, please contact us at [info@PVA.org](mailto:info@PVA.org) & [info@wisconsinpva.org](mailto:info@wisconsinpva.org) and provide us with your exact name and address. We will ensure that your name is promptly removed from our database.

#### The information we use – website visitors

For each visitor to our Website, our Web server automatically recognizes only the visitor's domain name, but not their e-mail address.

Website visitors who supply us with their telephone numbers will only receive telephone contact from us with information regarding to orders that they have placed online.

Website visitors who supply us with their postal address may receive mailings from us with information on products and services or upcoming events. If you do not wish to receive such mailings from Paralyzed Veterans of America in the future, please contact us at [Info@PVA.org](mailto:Info@PVA.org) and provide us with your exact name and address. We will ensure your name is promptly removed from our mailing list.

The information PVA collects from visitors to our website is used to better understand general site usage patterns, improve site usability, improve the content of our website, and add merchants and services which will better serve our visitors' needs and interests. We may use information that is volunteered by website users to send informational or for promotional materials.

From time to time, we may use website visitor information for new, unanticipated uses not previously disclosed in our privacy notice. We will post any policy changes to our website. We will only use data collected from the time of the policy change forward. We urge you to check this privacy policy periodically if you are concerned about how your information is used. If you do not wish to have your information used, please contact us at [info@PVA.org](mailto:info@PVA.org) & [info@wisconsinpva.org](mailto:info@wisconsinpva.org) and provide us with your exact name and address. We will ensure that your name is promptly removed from our database.

### Our commitment to information and data security

Paralyzed Veterans of America always uses industry-standard encryption technologies when transferring and receiving consumer data exchanged with our site. When we transfer and receive certain types of sensitive information such as financial or health information, we redirect visitors to a secure server and will notify visitors through a pop-up screen on our site. We have security measures in place to protect against the loss, misuse, or alteration of information that we have collected from visitors to our website.

For any additional data security information on Paralyzed Veterans of America and/or its policies, please contact us at [info@PVA.org](mailto:info@PVA.org) & [info@wisconsinpva.org](mailto:info@wisconsinpva.org) with your data security issue along with your first and last name.

### State regulation information

The information you read online describes one or more of Paralyzed Veterans of America's activities. Your gift is very much appreciated and fully deductible as a charitable contribution. A copy or summary of the latest financial statement, annual report, and registrations filed by Paralyzed Veterans of America, and a description of its charitable mission and programs may be obtained by contacting Paralyzed Veterans of America, PO Box 96010, Washington, DC 20077 or you can visit [PVA.org/Financials and Mission](http://PVA.org/Financials%20and%20Mission) Some states require that special notices be included with each solicitation. If you are a resident of one of these states, you may obtain financial information, solicitation, and annual reports, and/or PVA registrations directly from your respective the state Office of the Secretary of State, Office of the Attorney General, or consumer affairs department. The Wisconsin Chapters' mission, latest financial statement, annual report, and 990 are available at [www.wisconsinpva.org](http://www.wisconsinpva.org)

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